AT&T Offers Added Relief for Customers

AT&T is planning on being here to help you stay connected throughout the COVID-19 pandemic.

We recognize that staying in touch with your family, friends, school and work has never been more important.

Below are a few ways we're helping consumers, small businesses, and enterprises across the country.

Consistent with FCC Chairman Pai's "Keep Americans Connected Pledge" announced today and concerns raised by members of Congress, which we share, AT&T is proud to support our customers by pledging that, for the next 60 days, we will:

1. Not terminate the service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic.

2. Waive any late payment fees that any wireless, home phone or broadband residential or small business customer may incur because of economic hardship related to the coronavirus pandemic.

3. Keep our public Wi-Fi hotspots open for any American who needs them.

To provide further relief and support, AT&T announced:

Unlimited AT&T Home Internet – All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data. Additionally, we'll continue to offer internet access for qualifying limited income households at $10 a month through our Access from AT&T program.

Helping You Work and Learn Remotely – Businesses, universities and schools can keep their teams and classrooms connected through conference calls and video conferencing with Cisco Webex Meetings with AT&T for 90-days, and seamlessly forward calls to both mobile and landline phones with AT&T IP Flexible Reach.

Distance Learning – AT&T is underwriting expenses for a "one-stop" resource center to support eLearning Days from the State Educational Technology Directors Association (SETDA) available to all educators in schools to help them handle school closures and the increase in virtual learning due to COVID-19.

AT&T has a website dedicated to COVID-19. Additional details about these commitments will be available soon.

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